

PATIENT RIGHTS & COMPLAINT INFORMATION

Medical Records Requests

You have the right to access your medical records.

To request records:

- Call: (361) 729-2225
- Visit the front desk
- Submit a written request

File a Complaint or Report a Concern

You may contact the appropriate licensing authority:

- Physicians → Texas Medical Board: (512) 305-7010
- Nurses/Nurse Practitioners → Texas Board of Nursing:
(512) 305-7400
- Chiropractors → Texas Board of Chiropractic Examiners:
(512) 305-6700

Medical Privacy Complaints

To file a complaint regarding your medical records or privacy:

Contact the Texas Attorney General's Office

(800) 621-0508

www.texasattorneygeneral.gov

We are committed to protecting your rights and providing excellent care.

